



70817  
PATENT

#16

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Werve et al. Art Unit: 2772

Serial No.: 09/032,551

Filed: February 26, 1998

For: INTERNET WEB SITE WITH  
AUDIO INTERCONNECT AND  
AUTOMATIC CALL DISTRIBUTOR

Examiner: Nguyen, S.

Attorney  
Docket No.: 70817

DECLARATION OF MICHAEL C. HOLLATZ UNDER 36 CFR §1.131

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

Michael C. Hollatz declares:

- 1) That he received a bachelors degree in computer science from the Illinois Institute of Technology in 1984.
- 2) That he is a sole or joint inventor in three U.S. patents.

3) That from January of 1989 up until the filing date of the above-identified Application, he has been employed by the assignee of the above-identified Application, Rockwell, Inc., in the design and development of electronic call centers.

4) That in January of 1997, he conceived the subject matter of the above-identified invention.

5) That on July 31, 1997, he described the above-identified invention, in detail, to patent attorneys for Rockwell, Inc.

6) That he received a final draft of the above-identified Application on or about October 7, 1997.

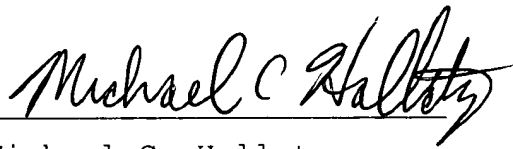
7) That he reviewed the Application and signed the declaration stating that he was an original, first and joint inventor of the above-identified invention on November 18, 1997.

8) That the above-identified invention was reduced to practice by at least November 18, 1997.

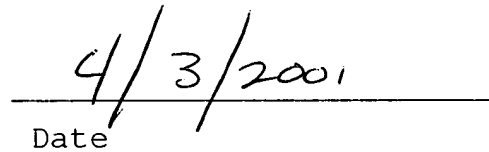
9) That after signing the declaration, he transferred the Application to joint inventor Timothy P. Werve who reviewed the Application and signed the declaration on January 9, 1998 and Laird C. Williams, who reviewed the Application and signed the declaration on January 24, 1998.

10) That no additions, deletions, or other changes, were made to the Application between November 18, 1997 and the filing date of the Application.

11) That he further declares that all statements made herein of his own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of any patent issuing on this Application.



Michael C. Hollatz

  
Date